

# COLLISION REPAIR INFORMATION

## FOR THE TOYOTA DEALER

TITLE: TRUCK CORROSION INSPECTION  
AND REPAIR GUIDE

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SECTION: GENERAL INFORMATION BULLETIN #17

MODELS: RN TRUCK SERIES

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### PURPOSE

A new Truck Corrosion Inspection and Repair Guide is now available for the Toyota Dealer. This guide is intended to provide the Toyota Dealer, District Service Manager and Body Shop Technician with specific information that will be essential to the task of identifying a particular problem and its cause, determine responsibility and effect a high quality, long lasting repair. These guides will be sent under separate cover to each Toyota dealer and appropriate Region/PD personnel.

### FORMAT

The Inspection and Repair Guide is divided into two parts. The first part, sections 1 and 2, contains easy to understand reference charts and numerous photographs (with accompanying detailed descriptions) that describe the various corrosion conditions and potential for repair. This portion is particularly useful for the dealership and district service managers. The second part, sections 3 – 6, contains the actual repair instructions for producing a durable repair, and is intended to primarily be a guide for body shops in promoting effective repairs.

### LAYOUT

This guide is divided into 6 sections:

- INTRODUCTION – describes the purpose and the intent of the guide.
- REPAIR GUIDELINES – provides information about (1) who is responsible for the repair, (2) what truck bed components can be replaced, (3) description of typical rusting conditions that could be encountered in the field, and (4) general repair guidelines.

**NOTE: PLEASE ROUTE THIS BULLETIN TO THE BODY SHOP MANAGER, SERVICE MANAGER, OR THE PERSON RESPONSIBLE FOR COLLISION REPAIR INFORMATION!**

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- GENERAL REPAIR INSTRUCTIONS – these instructions provide technical information to aid the body shop technician during rust damage restoration repairs.
- SPECIFIC REPAIR INSTRUCTIONS – these are comprehensive repair instructions that describe the actual repair of a specific problem area.
- PAINT MANUFACTURERS REFINISH INSTRUCTIONS – these refinish repair instructions come directly from the individual paint manufacturers and are designed to aid the dealer or body shop in duplicating the original paint condition and corrosion protection that was built into the vehicle at the factory.
- ANTI-RUST TREATMENT – this information comes directly from the Toyota Motor Corporation publication, “Fundamental Body Repair Procedures” (part number 00401-BRM 002E) and a reprint (by permission) of the Tech-Cor bulletin that describes the state-of-the-art application and subsequent restoration of corrosion protection.

**NOTE:** The complete guide, consisting of sections 1–6, is available under non-parts number 00401–42805 to Toyota dealers only.

**NOTE:** The repair instructions, consisting of sections 3–6 only, is available in a separate publication, Truck Corrosion Repair Instructions, under non-parts number 00401–42806.